

WHAT TO DO IF YOU HAVE A COMPLAINT

Problems with:

- Other students
- Host family
- Teachers
- Other staff

See the
International
Manager

No resolution?
Talk to the
Principal

School not
helping?

Have you seen your
Learning Advisor or
International
Student Manager?

International
Student Manager
Mrs Crossley



Contact the Principal
Mr Botting



Contact NZQA:
Email: qadrisk@nzqa.govt.nz
Phone: **0800 697 296**

If your complaint is about fees,
contact iStudent Complaints:
www.istudent.org.nz
Phone: **0800 00 66 75**